

Agenda

Health, Care and Wellbeing Scrutiny Committee

Date: **Monday 23 January 2023**

Time: **10.00 am**

Place: **Herefordshire Council Offices, Plough Lane, Hereford,
HR4 0LE**

Notes: Please note the time, date and venue of the meeting.

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Agenda for the meeting of the Health, Care and Wellbeing Scrutiny Committee

Membership

Chairperson **Councillor Elissa Swinglehurst**
Vice-chairperson **Councillor Peter Jinman**

Councillor Carole Gandy
Councillor Trish Marsh
Councillor Tim Price
Councillor David Summers
Councillor Kevin Tillett

Agenda

		Pages
1.	<p>APOLOGIES FOR ABSENCE</p> <p>To receive apologies for absence.</p>	
2.	<p>NAMED SUBSTITUTES</p> <p>To receive details of councillors nominated to attend the meeting in place of a member of the committee.</p>	
3.	<p>DECLARATIONS OF INTEREST</p> <p>To receive declarations of interests in respect of items on the agenda.</p>	
4.	<p>MINUTES</p> <p>To receive the minutes of the meeting held on Friday 25 November 2022.</p> <p>HOW TO SUBMIT QUESTIONS</p> <p>The deadline for the submission of questions for this meeting is 9.30 am on Wednesday 18 January 2023.</p> <p>Questions must be submitted to councillorservices@herefordshire.gov.uk. Questions sent to any other address may not be accepted.</p> <p>Accepted questions and the responses will be published as a supplement to the agenda papers prior to the meeting. Further information and guidance is available at www.herefordshire.gov.uk/getinvolved</p>	9 - 16
5.	<p>QUESTIONS FROM MEMBERS OF THE PUBLIC</p> <p>To receive any written questions from members of the public.</p>	
6.	<p>QUESTIONS FROM MEMBERS OF THE COUNCIL</p> <p>To receive any written questions from members of the council.</p>	
7.	<p>JOINT, LOCAL HEALTH AND WELLBEING STRATEGY</p> <p>To present to the committee firstly, a review of the consultation process and responses received. Secondly, present some conclusions and high level proposals on priorities for consideration in the strategy and thirdly, update the committee in regard to the timeline for the development of the draft strategy and its final version.</p>	17 - 32
8.	<p>OVERVIEW OF SIGNPOSTING AND ACCESSIBILITY TO SERVICES</p> <p>To present to the committee an overview of the signposting offer to the variety of wellbeing services that are available through the council to improve accessibility within Adult Social Care and Talk Community.</p>	33 - 76
9.	<p>WORK PROGRAMME</p> <p>To consider the work programme for the committee.</p>	77 - 84

10. DATE OF THE NEXT MEETING

The next scheduled meeting is [Monday 6 March 2023, 10.00 am](#)



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www.herefordshire.gov.uk/downloads/file/1597/hereford-city-bus-map-local-services-

The seven principles of public life

(Nolan Principles)

1. Selflessness

Holders of public office should act solely in terms of the public interest.

2. Integrity

Holders of public office must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships.

3. Objectivity

Holders of public office must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias.

4. Accountability

Holders of public office are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this.

5. Openness

Holders of public office should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing.

6. Honesty

Holders of public office should be truthful.

7. Leadership

Holders of public office should exhibit these principles in their own behaviour and treat others with respect. They should actively promote and robustly support the principles and challenge poor behaviour wherever it occurs.

Minutes of the meeting of the Health, Care and Wellbeing Scrutiny Committee held in The Conference Room, Herefordshire Council Offices, Plough Lane, Hereford, HR4 0LE on Friday 25 November 2022 at 9.00 am

Committee members present in person and voting: Councillors: Peter Jinman (Vice-Chairperson), Trish Marsh, Tim Price, David Summers, Elissa Swinglehurst (Chairperson) and Kevin Tillett

Committee members participating via remote attendance: Councillors: Helen l'Anson

Note: Committee members participating via remote attendance, e.g. through video conferencing facilities, may not vote on any decisions taken.

Others in attendance: B Baugh (Democratic Services Officer), M Carr (Interim Statutory Scrutiny Officer), Pauline Crockett (Cabinet member - health and adult wellbeing), S Evans (Acting Head of Law and Business Partner – Community Wellbeing), H Hall (Corporate Director Community Wellbeing), Dr F Howie (Public Health Consultant), J Ives (Managing Director, Wye Valley NHS Trust), D Mehaffey (Executive Director of Strategy and Integration, NHS Herefordshire and Worcestershire Integrated Care Board), Councillor F Norman, M Pearce (Director of Public Health) and M Willimont (Head of Public Protection)

20. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Councillor Carole Gandy.

21. NAMED SUBSTITUTES

Councillor Helen l'Anson participated via remote attendance on behalf of Councillor Carole Gandy.

22. DECLARATIONS OF INTEREST

Councillor Peter Jinman declared an 'other interest' in the agenda item 'The Impact of the Intensive Poultry Industry on Human Health and Wellbeing Scrutiny Report' due to connections to farming related bodies, as disclosed previously in the Register of Interests.

23. MINUTES

The minutes of the previous meeting were received.

RESOLVED:

That the minutes of the meeting held on 23 September 2022 be confirmed as a correct record and be signed by the Chairperson.

24. QUESTIONS FROM MEMBERS OF THE PUBLIC

No questions had been received from members of the public.

25. QUESTIONS FROM MEMBERS OF THE COUNCIL

No questions had been received from councillors.

26. PROGRESS REPORT

The Interim Statutory Scrutiny Officer reported that the recommendations made at the last meeting on 'Obesity in Herefordshire' ([minute 16 of 2022/23 refers](#)) had been reported to Cabinet on 24 November 2022, and the executive response was expected within two months.

RESOLVED:

That the progress report on scrutiny information requests, scrutiny reports and recommendations, and other matters raised by the committee be noted.

27. HEALTH, CARE AND WELLBEING SCRUTINY COMMITTEE WORK PLAN 2022-2023

The Interim Statutory Scrutiny Officer introduced the work plan for the committee.

The Chairperson noted that matters relating to Herefordshire Minor Injury Units (MIUs) had been considered by the former Adults and Wellbeing Scrutiny Committee and a briefing note on the current position was requested from the Managing Director of Wye Valley NHS Trust. The committee briefly discussed the role of cabinet members and how information was disseminated to other councillors.

The Chairperson noted that a briefing note had been requested at the last meeting on dementia provisioning, aligned to the agenda item on 'Domiciliary and Residential Care in Herefordshire' to be considered at the 6 March 2023 meeting.

In response to a question from the Vice-Chairperson, the Managing Director of Wye Valley NHS Trust provided an update on the situation in terms of strike action to be taken by the members of the Royal College of Nursing (RCN). It was noted that the required thresholds had not been reached at Wye Valley NHS Trust but RCN members at Herefordshire and Worcestershire Health and Care NHS Trust would be taking action, and the Herefordshire and Worcestershire Integrated Care System was planning accordingly.

RESOLVED:

That the work plan for the committee be noted.

28. THE HEALTH AND WELLBEING STRATEGY

The Director of Public Health introduced the item with the following comments: the report included an assessment of the existing strategy and limitations in terms of being able to understand its impact and the governance for the delivery of the strategy were acknowledged; the report set out the process for developing the new strategy, in accordance with the requirements of the Health and Social Care Act 2012; an online survey was being undertaken, closing on 11 December 2022; and, with input from the Executive Director of Strategy and Integration, an overview was provided of the interface

between the Health and Wellbeing Strategy, the new Integrated Care Strategy for Herefordshire and Worcestershire, and the new Joint Forward Plan.

The committee discussed the report, the principal points included:

1. The Chairperson noted the difficulties with the existing Health and Wellbeing Strategy and the need for robust monitoring and analysis of the effectiveness of the new strategy going forward.
2. The Director of Public Health said that the existing strategy was relatively good but there had been challenges around organisational memory and ownership. The new strategy would identify high level priorities which would be allocated to partnership / governance groups for oversight of the delivery plans, with reporting to the Health and Wellbeing Board; the intention was to co-produce the delivery plans with the community.
3. The Director of Public Health said that it was recognised that many determinants of health lay outside the National Health Service and there was an opportunity to utilise system leadership through the Health and Wellbeing Board to influence the wider socioeconomic, cultural and environmental conditions; this may involve focus on a smaller number of priorities over a certain period.
4. The Director of Public Health considered that the Health and Wellbeing Board was fulfilling its functions in accordance with the provisions of the Health and Social Care Act 2012 but the development of the strategy provided an opportunity to consider how the board could be more effective in addressing existing and emerging challenges and inequalities.
5. In response to a comment from a member in attendance about the dissemination of information in relation to the 'Roll out of the Solihull Parenting Programme', as referred to in Table 1- 'Summary of achievement against priorities' (agenda page 45), the Chairperson suggested that the matter be raised through the Children and Young People Scrutiny Committee.
6. The Vice-Chairperson commented on the need for measurable and meaningful Key Performance Indicators (KPIs), with appropriate monitoring and reporting, to ensure that outcomes were being achieved.

The Executive Director of Strategy and Integration concurred and said that the Joint Forward Plan would set out specific, measurable indicators with clear trajectories and actions to address the identified priorities.

For purposes of clarity, the Director of Public Health advised that the KPIs referenced in Table 1 related to the Fingertips Public Health Outcomes Framework ([link to the website](#)) which involved longer term and national issues.

The Director of Public Health emphasised that there were many positive achievements during the past five years, including the introduction of Talk Community and enhanced partnership working.

The Chairperson commented on the need for an outcomes framework that worked alongside the timescale of the strategy.

7. The Chairperson said that it would be helpful to map the relationships between the different strategies and plans maintained by the system partners, strategies should avoid objectives for which the owner did not have any levers, and there was a need to enable people to ensure that there was ongoing resilience.

The Director of Public Health confirmed that strategies were being mapped, the current focus was on overarching outcomes, and the next phase would consider evidence and examine good practice.

8. A committee member suggested that a further report on progress be provided in three months.
9. The Vice-Chairperson noted that Appendix 2 - 'A summary of areas of concern informed by Public Health Outcomes Framework' (agenda page 52) provided the 'Herefordshire picture' for problem areas but suggested that an additional column was needed to identify relevant targets.

The Executive Director of Strategy and Integration commented on the opportunity to reduce smoking prevalence.

The Director of Public Health advised that the problem areas were being considered and commented on the difficulty to quantify some targets / ambitions.

With attention drawn to the problem area heading 'climate change', the Chairperson noted that the potential public health impact was specifically in relation to air quality.

10. A committee member said that it would be useful to reference relevant national averages, strategies and data needed to be rigorous and clear to ensure appropriate measurement in future years, and the online survey was welcomed but questions needed to be probing and detailed to make it worthwhile.

The Director of Public Health advised that, in addition to the online survey, there had been engagement with the Community Partnership and workshops were being conducted to obtain qualitative feedback. Supported by epidemiology, the consultation data would be used to inform prioritisation by the Health and Wellbeing Board.

It was noted that it was often difficult to obtain responses from people disproportionately affected by health inequalities.

The Executive Director of Strategy and Integration advised that more outreach work was being undertaken in communities and intelligence was also being provided by the voluntary and community sector, GP practices, Healthwatch, social care providers, schools, and others.

11. In response to questions from a member in attendance, the Director of Public Health advised that a simplified version of the survey was available, a county-wide approach was being taken to the workshops, and engagement through food banks could be considered.
12. The Managing Director of Wye Valley NHS Trust made a number of points, including: it would be helpful to include regional and national benchmarks in Appendix 2; a preference was expressed for focus a smaller number of priorities; in view of the limited resources available, existing structures would need to be used for the oversight of the delivery plans; and a healthy population should be one of the priorities of the emerging Big Economic Plan.
13. The Vice-Chairperson commented on the number of leading experts that had retired to Herefordshire and the potential to harness knowledge and abilities.

The Executive Director of Strategy and Integration made reference to the NHS reservists programme ([link to the website](#)) which provided opportunities for people to support the health service.

The Director of Public Health commented on the work being undertaken through Talk Community to develop social capital in the county.

14. The Cabinet Member - Health and Adult Wellbeing made a number of points, including: the Integrated Care System and the Health and Wellbeing Board were working well together; promotion of the online survey was encouraged; the need for appropriate KPIs was recognised, with assessment, planning, implementation and evaluation; the membership of the Health and Wellbeing had been increased in recent years, resulting in improved partnership engagement and constructive challenge; the Community Partnership meeting held on 23 November 2022 had been well attended; a further report on progress with the development of the strategy could be provided to the committee in due course; the prevalence of smoking during pregnancy had been at a low rate when there had been a dedicated smoking cessation midwife, highlighting the need to reflect on previous results; and further ideas to improve the strategy were welcomed.
15. The Director of Public Health confirmed that the Understanding Herefordshire website ([link to the website](#)) formed the live evidence based for the Joint Strategic Needs Assessment (JSNA) and a Summary Report was produced every three years, supplemented by 'deep dive' papers as and when necessary. It was suggested that, for the purposes of transparency, a summary of the development stages for the strategy could be published in due course.

The Cabinet member – Health and Adult Wellbeing commented on the valuable work of the Public Health team.

16. The Executive Director of Strategy and Integration noted the additional pressures resulting from the Covid-19 pandemic, particularly in terms of mental health and impact on waiting lists, and emphasised the need to work individually and collectively on prevention.

A committee member considered that more public information was needed on managing stress. The Executive Director of Strategy and Integration commented on the establishment of a mental health collaborative to look at needs and how the system could work with others, including employers and schools, on upstream determinants.

With input from the Interim Statutory Scrutiny Officer, the committee discussed and agreed the resolution below.

RESOLVED:

The committee made the following conclusions to inform the development of the new Health and Wellbeing Strategy:

1. **That the governance arrangements for the adoption and the delivery of the joint strategy be clearly defined;**
2. **That a delivery plan for the strategy be produced which identifies the responsibility for the objectives, with clear targets and timelines;**
3. **That the delivery plan be co-produced with key stakeholders and the community;**

4. That the strategy and delivery plan include meaningful and measurable key performance indicators, ensuring that these are framed around the availability of measurable data and outcomes;
5. That the draft strategy be presented to the scrutiny committee once available for review, before it is considered by the Health and Wellbeing Board;
6. That the committee commends the emphasis on prevention and supports the intention to work with businesses, schools and other partners as key community stakeholders in the production and delivery of the strategy.

29. THE IMPACT OF THE INTENSIVE POULTRY INDUSTRY ON HUMAN HEALTH AND WELLBEING SCRUTINY REPORT

Further to the draft report debated in detail by the committee at its meeting on 22 July 2022 ([minute 8 of 2022/23 refers](#)), the committee considered a further iteration of the task and finish group report.

Councillor Felicity Norman, chairperson of the task and finish group, advised that the report had been updated to reflect comments made during the previous discussion and to tighten some of the wording used in the document. Members, officers and stakeholders involved in the preparation of the report were thanked for their input. Councillor Norman reported that the task and finish group had not found evidence of harmful impact from the intensive poultry industry on human health, commented on the importance of 'One Health' (i.e. the interlinking of the health of people, animals and the environment), noted that anecdotal evidence indicated that some people had anxieties and concerns, and emphasised the need for more research and evidence.

The committee discussed the document, the principal points included:

- i. With reference made to a recent report by the Alliance to Save Our Antibiotics and World Animal Protection ([link to the report](#)) and a related response by the Responsible Use of Medicines in Agriculture (RUMA) Alliance ([link to the response](#)), the Chairperson noted that this was a live topic and there was a need for more data and better understanding.
- ii. Attention was drawn to Recommendation 5 (Pollution Monitoring and Abatement Equipment and Techniques) and the Chairperson commented that local testing in terms of modelling would be beneficial to the planning application process.

The Head of Public Protection advised that no monitoring of dust levels was required by the Environment Agency currently and it was understood that the purpose of the recommendation was to invite government to consider best available techniques now available.

The Chairperson suggested that the council should work with the industry on a voluntary basis on the use of monitoring equipment to sense-check modelling reports.

- iii. With reference made to paragraphs 30-32, a committee member welcomed the suggestions about the involvement of local public health bodies in the development of a 'Health Impact in Planning' Supplementary Planning Document and for all planning applications to be screened for suitability for health impact assessments.

The Public Health Consultant welcomed the report and advised that preliminary work was being undertaken on a toolkit for conducting a health impact assessment.

- iv. A committee member commented on the need to encourage the upgrading / retrofitting of existing intensive poultry units to the best available techniques. The Chairperson suggested that an adjustment to Recommendation 5 to reference both existing and new intensive poultry units explicitly.
- v. In response to a query from the Head of Public Protection about Recommendation 8 (Intensive Poultry Farming Myth Busting), the Chairperson considered that the recommendation anticipated the preparation of a brief summary of current knowledge, with links to further resources, and suggested adjustments to the recommendation.

The Vice-Chairperson acknowledged the importance of addressing common misconceptions and offered to assist in this regard.

With input from the Interim Statutory Scrutiny Officer, the resolution below was agreed by the committee. The Chairperson thanked all those involved in the preparation of the report, including the members of the public who had come forward to share their experiences.

RESOLVED:

- a) **The report and recommendations on ‘The Impact of the Intensive Poultry Industry on Human Health and Wellbeing’ be adopted, subject to:**
 - i. **the amendment of Recommendation 5 to read ‘That Herefordshire Council lobby Defra about the need for the Environment Agency to review *and implement* the advice and guidance on the best available techniques now available for *existing and new* Intensive Poultry Units pollution monitoring and abatement and equipment for both ammonia and particulates both within the county and nationally.’**
 - ii. **the amendment of Recommendation 8 to read ‘That a fact checking, myth-busting *summary* document tackling common misconceptions about common public health concerns, ~~such as anti-microbial resistance and the use of antibiotics in intensive poultry farming~~ be prepared.’**
 - iii. **the inclusion of an additional recommendation ‘That the council work with the industry on the assessment of dust and odour emitted near intensive poultry units to assess and verify the modelling of emissions is confirmed from experience’; and**
- b) **The report be referred to Cabinet for consideration and Executive Response.**

The meeting ended at 11.16 am

Chairperson



Title of report: Joint, Local Health and Wellbeing Strategy

Meeting: Health, Care and Wellbeing Scrutiny Committee

Meeting date: Monday 23 January 2023

Report by: Public Health Project Manager

Classification

Open

Decision type

This is not an executive decision.

Wards affected

(All Wards)

Purpose

To present to the committee firstly, a review of the consultation process and responses received. Secondly, present some conclusions and high level proposals on priorities for consideration in the strategy and thirdly, update the committee in regard to the timeline for the development of the draft strategy and its final version.

Recommendation(s)

That the committee consider the report and note progress.

Alternative options

1. It is a function of the Health and Wellbeing Board (HWB) to produce a Joint Local Health and Wellbeing Strategy (HWBS).
2. The committee could choose not to consider this briefing, however given the importance of the subject matter it is presented to this meeting.

Key considerations

3. The council produced the attached report in January 2023. The report is for the committee to consider and to take account of.

Community impact

4. In accordance with the adopted code of corporate governance, the council is committed to promoting a positive working culture that accepts, and encourages constructive challenge, and recognises that a culture and structure for scrutiny are key elements for accountable decision making, policy development and review. Topics selected for scrutiny should have regard to what matters to residents.

Environmental impact

5. Whilst this is an update on the work programme and will have minimal environmental impacts, consideration has been made to minimise waste and resource use in line with the council's Environmental Policy.

Equality duty

6. Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:

A public authority must, in the exercise of its functions, have due regard to the need to -

- a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
 - b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
 - c) facilitate good relations between persons who share a relevant protected characteristic and persons who do not share it.
7. The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations, and demonstrate that we are paying 'due regard' in our decision making in the design of policies and in the delivery of services. As this report concerns the administrative function of the scrutiny committee, it is unlikely that it will have an impact on our equality duty.

Resource implications

8. The costs of the work of the committee will have to be met within existing resources. It should be noted the costs of running scrutiny can be subject to an assessment to support appropriate processes.
9. The councillors' allowance scheme contains provision for co-opted and other non-elected members to claim travel, subsistence and dependant carer's allowances on the same basis as members of the council. If the committee agrees that co-optees should be included in an inquiry they will be entitled to claim allowances.
10. It is suggested that a scrutiny committee should only have one in-depth scrutiny task group inquiry running at a time.
11. It should be noted that the Health and Wellbeing Strategy is likely to identify some key areas for action which may have implications for funding.

Legal implications

12. Section 196 of the Health and Social Care Act 2012 requires the preparation and publication of a joint Health and Wellbeing Strategy which describes how the Health and Wellbeing Board, working together with partners, will improve health and wellbeing.
13. The council is required to deliver a scrutiny function. The development of a work programme which is focused and reflects those priorities facing Herefordshire will assist the committee and the council to deliver a scrutiny function.
14. The Scrutiny Rules in Part 4 Section 5 of the council's constitution provide for the setting of a work programme, the reporting of recommendations to the executive and the establishment of task and finish groups within the committee's agreed work programme.

Risk management

Risk / opportunity	Mitigation
There is a reputational risk to the council if the scrutiny function does not operate effectively.	The arrangements for the development of the work programme should help mitigate this risk.

Consultees

Matt Pearce (Director of Public Health), Hilary Hall (Corporate Director Community Wellbeing)

Appendices

Appendix A - Main report

Appendix 1 - Summary of areas of concern informed by the Public Health Outcomes Framework

Appendix 2 - Public consultations reviewed as part of priority setting

Appendix 3 - Summary of issues and challenges identified by Community Partnership - September 2022

Background papers

Herefordshire Health and Wellbeing Strategy - [Health and Wellbeing Board and Strategy](#)

Herefordshire Joint Strategic Needs Assessment - [Herefordshire's Joint Strategic Needs Assessment](#)

Herefordshire Joint Health and Wellbeing Strategy - [Consultation](#)

Appendix A Main Report

1.0 Officer Recommendations

That the committee notes the progress and plans for the development of the new Joint Health and Wellbeing Strategy.

2.0 Purpose of the Report

1. To present to the committee firstly, a review of the consultation process and responses received.
2. To present some conclusions and proposals on priorities for consideration in the strategy.
3. To update the committee in regard to the timeline for the development of the draft strategy and its final version.

3.0 Introduction

The Health and Social Care Act 2012 requires every local authority to produce a Joint Health and Wellbeing Strategy (HWBS). The HWBS should set out how the Council and its local partners plan to address the health and wellbeing needs of its population and as such, is a key document that is jointly owned and one that promotes collective action to meet those needs.

The recent implementation of the Health and Care Act 2022 and the consequent establishment of the new Integrated Care System (ICS) for Herefordshire and Worcestershire provides a timely opportunity for the new strategy to deliver action at both the system and place level.

The publication of the NHS long Term Plan also signals a commitment to place-based care and population health and places new key responsibilities upon Primary Care Networks, as well as the ICS. We should therefore ensure that the HWBS reflects the new joined up way of working and that our priorities are aligned to the ICS strategy. For that reason it has been proposed that the Herefordshire HWBS, once completed will provide chapter 1 of the ICS strategy, with Worcestershire HWBS providing Chapter 2 and the Integrated Care Board (ICB), chapter 3.

4.0 Governance of the current HWBS

The previous strategy outlined a desire to work collectively across our partnership structures through a distributed leadership model. In reality it is unclear how oversight and delivery of the existing strategy was monitored and governed. We are not aware of a delivery plan that accompanied the strategy that detailed how the strategy would be implemented.

In May 2019, the chair of the health and wellbeing board commissioned a review of the board's function, membership and deliverables. The review was facilitated and supported by the LGA. The review examined the current strategic landscape across health, social care and work of wider partners, and the role of the board in providing leadership and helping to bring coherence to the new ways of working that connect communities, place and system.

To ensure that the board was fit for purpose in a changing health and social care environment, and recognising the need to explore the wider determinants of health and wellbeing, the board agreed to expand its core membership to include representatives from: health partners - commissioners and providers; the council - councillors and all directors; police; fire and rescue; strategic partnership boards; and Healthwatch Herefordshire.

5.0 Consultation on proposed priorities

Table 1 below shows 12 proposed priorities for the HWBS which were consulted on.

A consultation exercise was undertaken between the end of October and mid-December 2022. This consisted of an online survey and several face to face engagement sessions held with 'seldom heard' groups.

A review of previous consultations was also undertaken and a list of these can be found in appendix 2

It is our intention that the outcomes of the public engagement exercise will be shared with the public and with those who took part in the workshops.

Table 1

	1. Healthy people	2. Opportunity for all	3. Thriving communities	4. Healthy and sustainable places
Goals	people are supported to be in control of their health and make healthy choices	Opportunities exist for everyone through fair employment for all, education and social mobility	People live in communities that foster wellbeing and resilience	People can live and work in sustainable, safe and healthy environments
Priority areas	1. Good mental wellbeing across the life course 2. Support people addicted to substance misuse 3. Support vulnerable people to lead healthy lives	4. Improve education outcomes for disadvantaged children and young people 5. Every child has the best start in life 6. Good work for everyone	7. Increase access to healthy and sustainable food and physical activity 8. Reduce our carbon footprint 9. Improve housing quality and reduce homelessness	10. Reduce loneliness and social isolation across all ages 11. Support people to age well 12. Improve access to local services, (community and health) particularly in rural areas

6.0 Evaluation from consultation

6.1 Online survey Responses

The survey produced 960 responses. Of those that responded:

- 77% were female
- 41% were aged 45 to 64, 4% were 16-24, 6% were 75+
- 95% identified as white British
- 22% identified as having a disability, long-term illness or health problem.
- Majority of respondents were from quintiles 2 & 5 (1=most deprived according to the Indices of Multiple Deprivation or IMD), so the majority were either from the second most deprived postcode areas or the least most deprived post code areas.

Top 3 priorities were:

- Every Child has the best start – 63%
- Support good mental wellbeing – 52%
- Protect the natural environment – 31%

Ranking of the priorities given ‘very important’ status were:

1. Every child has the best start – 88%
2. Support good mental wellbeing – 81%
3. Improve education outcomes for disadvantaged children & young people – 75%
4. Support for those with multiple complex vulnerabilities – 63%
5. Improve access to local services – 63%
6. Increase access to healthy & sustainable food & physical activity – 60%
7. Ensure good work for everyone – 60%
8. Support people to age well – 58%
9. Improve housing quality & reduce homelessness – 58%
10. Protect the natural environment & reduce our carbon footprint – 58%
11. Reduce homelessness & social isolation across all ages – 52%
12. Support people who misuse drugs and alcohol or who smoke? – 44%

Qualitative Data – some common themes have emerged:

- Need for improvement to, and criticisms of, various health or social care services.
- More/better/easier access to community wellbeing, leisure and active travel resources and activities.
- Invest in prevention and encouraging healthy lifestyles.
- More support needed for schools, children and families.
- Tackle inequalities including geographical inequality and digital exclusion.
- Need for improvements to public transport services, road infrastructure, cycle paths and tackle congestion.
- Provide more support to mitigate the cost-of-living crisis, support the economy and jobs.
- Tackle environmental problems, including promoting sustainability and tackling air and water pollution, littering and fly-tipping.
- More help for older people.
- More support for women, including during maternity and menopause and doing more to stop domestic abuse.

6.2 Face to Face engagement sessions

Sessions were held with the following community groups & partners:

Community Groups	Partners/relevant parties
Afghan & Syrian Refugees	Cabinet briefing
Veterans	Primary Care Networks
Social housing	Community Partnership workshop
Echo – disability group	Health and Wellbeing Board workshop
6 th Form college	Integrated Care Board/System
Age UK	Council Directorate
Women’s equality group	One Herefordshire Partnership
Carers support group	
Disability United	
Polish Community	
Gypsy & Romany travellers	
LGBTQ+ group	

6.3 Evaluation from Face to Face sessions:

Across all seldom heard the groups the priorities most often given the ‘very important’ status were:

- Ensure every child has the best start in life

- Improve housing quality and reduce homelessness
- Support good mental health throughout life

The top 3 priorities across all seldom heard groups were:

1. Support good mental health and wellbeing throughout health
2. Every child has the best start in life
3. Reduce loneliness and social isolation

Common themes from the qualitative discussions:

- Access to GPs, Dentists and other health care
- Access to information
- Transport
- Community Safety
- Supporting people through the cost-of-living crisis
- Childcare
- A stronger focus on preventative services

6.4 Analysis from the Community Partnership workshop – November 2022

Ranking of Priorities

1. Support good mental wellbeing throughout lifetime
2. Every child has best start in life
3. Reduce loneliness & isolation across all ages
4. Improve access to local services
5. Increase access to healthy & sustainable food & physical activity
6. Support those with multiple, complex vulnerabilities
7. Improve housing & reduce homelessness
8. Support people to age well
9. Support people who misuse drugs & alcohol or who smoke
10. Ensure there is good work for everyone
11. Protect the natural environment & reduce our carbon footprint
12. Improve education outcomes for disadvantaged children & young people.

Feedback from an earlier workshop with the Community Partnership in September 2022 can be found in Appendix 3

7.0 Conclusions and Proposals

Amongst the respondents of the online survey and the face to face sessions and the Community Partnership representatives, the priorities of good mental health and best start in life for children are consistently ranked as the most important ones; but with housing/homelessness, the reduction of isolation and access to local services also featuring fairly prominently depending on the particular group considered.

It is however also clear that all 12 proposed priorities were considered important and worthy of being included in a health and wellbeing strategy. It was very encouraging to also see that the majority of respondents were also very aware of how the priorities link up and how the ‘wider determinant’ priorities impact upon wellbeing.

The findings from the engagement exercise will be taken to the Health and Wellbeing Board for consideration and inform the next steps of the development of the strategy.

8.0 Timeline for development of strategy

The table below gives a summary of where we have reached in the process of the strategy development.

When	What	Completed status
July 2022	Approval to proceed	
July 2022	Evaluate existing strategy	
August 2022	Review existing consultations	
September 2022	Understanding population needs	
October 2022	Identification of proposed Priorities	
November –Dec 2022	Public Consultation	
February 2023	First draft of the strategy	
February/March 2023	Engage key partners on draft strategy	
April 2023	Strategy approved	

8.1 Outcomes Framework

Work is currently being done to develop high level outcomes to support implementation of the strategy; these will be completed by the time the strategy is due for implementation.

8.2 Governance and Implementation of the Strategy

Experience from the current health and wellbeing strategy suggests that a clear delivery/ implementation plan and governance process needs to be developed in order for the strategy to be an effective working document, one that is real, relevant and will produce measurable outcomes that help improve peoples' lives.

Appendix 1

Summary of areas of concern informed by the Public Health Outcomes Framework

Problem area	Herefordshire picture
Obesity	30.9% of adults are classified as obese and 25.8% of children are classified as overweight or obese at Reception
Climate Change	1.137 million tonnes of CO ₂ emissions in 2018, with two Air Quality Management Areas due to high levels of nitrogen dioxide in Hereford and Leominster
Adult Mental Health	12.3 people per 100,000 died by suicide 17.68% of adults who feel lonely often/always or some of the time
Child Mental Health	180.4 children per 100,000 are admitted to hospital for mental health conditions
Child and Maternal Health	Infant mortality rate of 6.4 per 1,000
Child Safety	Up to 33% of students reported 'never' feel safe going out after dark in their local area
Smoking Rates	28% smoking prevalence in adults in routine and manual occupations vs 13.1% in general population 11.5% of mothers smoking at time of delivery
Treatment and Recovery	19.9% of people successfully completed alcohol treatment and 10.7% of non-opiate users successfully completed drug treatment
Oral Health	31.9% of 5 year olds with experience of visually obvious dental decay
Infectious Diseases	13% of people aged 15-24 screened for chlamydia
Screening	58.2% screening coverage for breast cancer
Physical Activity	49.3% of children and young people are physically active
Older People	51.1% estimated dementia diagnosis rate (aged 65+)
Long COVID-19	4.1% of Herefordshire and Worcestershire respondents with symptoms

Appendix 2
Public consultations reviewed as part of priority setting

Diabetes project	https://healthwatchherefordshire.co.uk/wp-content/uploads/2022/07/Herefordshire-Diabetes-Project-Report-2022-PDF.pdf
GP Enhanced engagement report	https://healthwatchherefordshire.co.uk/report/gp-enhanced-engagement-report
Dental services	https://healthwatchherefordshire.co.uk/wp-content/uploads/2022/06/DENTAL-REPORT-2022-v2-1.pdf
Covid-19 beginning of the pandemic	Covid-19-Summary-Highlight-Report.pdf (healthwatchherefordshire.co.uk)
Children's mental health	https://healthwatchherefordshire.co.uk/wp-content/uploads/2021/04/Children-Young-Peoples-MH-Report.pdf
Men's health	https://healthwatchherefordshire.co.uk/wp-content/uploads/2021/04/Mens-Health-report-2019-2020.pdf
Falls prevention & social isolation 2020	https://healthwatchherefordshire.co.uk/wp-content/uploads/2021/04/Falls-Prevention-Social-Isolation-Report.pdf
Hospital discharge	https://healthwatchherefordshire.co.uk/wp-content/uploads/2021/04/HOSPITAL-DISCHARGE-REPORT-FINAL.pdf
Community Wellbeing Survey	

Appendix 3.**Summary of issues and challenges identified by Community Partnership - September 2022**

Challenges	Feedback
Access to Services	Waiting lists, access to mental health services, GPs, Pharmacies & Dentists
Homelessness and Housing	Rough sleepers and those at risk, hidden homeless, good housing stock, cold homes
Rurality and Transport	Rurality increases cost of service provision, dwindling transport infrastructure, travelling to access care and services
Cost of Living	Financial health impact of the growing cost of living, "people just can't afford to live"
Loneliness and Isolation	There are deep issues with loneliness & isolation in a county where the transport infrastructure is dwindling rather than growing"
Food Poverty	Education and affordability of/access to nutritional food, Extending free school + holiday time meals
Digital Exclusion	Areas without broadband and/or people without digital skills, digital website needs



Title of report: Overview of signposting and accessibility to services

Meeting: Health, Care and Wellbeing Scrutiny Committee

Meeting date: Monday 23 January 2023

Report by: Service Director - Communities and Service Director -Social Care

Classification

Open

Decision type

This is not an executive decision

Wards affected

(All Wards)

Purpose

To present to the committee an overview of the signposting offer to the variety of wellbeing services that are available through the council to improve accessibility within Adult Social Care and Talk Community.

Recommendation(s)

That:

- a) **The committee note the signposting and accessibility to services for our customers and those who are being enabled to support themselves;**
- b) **The impact, outcomes and deliverables from Talk Community are noted with discussion on increased reach of signposting across the county;**
- c) **A review of the community broker and broker function to be commenced to ensure community opportunities are being maximised for all;**
- d) **The community offer is maximised to enrich the lives of people living with learning disabilities and all impairments; and**
- e) **Further develop the Talk Community and promotion of community assets within the Primary Care Networks including social care delivery.**

Alternative options

1. Local authorities have a legal duty under the Care Act 2014 to provide robust information, advice and signposting to people who live in its areas to make informed decisions on their wellbeing and services available to them. With this requirement there is no alternative option to provide an offer to the residents of Herefordshire.
2. The committee could choose to include further recommendations to enhance, improve and deliver the offer and accessibility to services.

Key considerations

3. The committee has requested the following key areas to be considered:
4. Access to Council Wellbeing Services – Signposting

To undertake a review of the signposting to the variety of wellbeing services that are available through the council to improve accessibility. Specifically to consider:

- How to target services to people that need them and not just those in the system
- How to improve access to services
- Review of community transport
- Access to health and care for Herefordshire residents living on the border with Wales

Currently the cost of running community transport could lead to more pressure on access to services and how rural communities are able to access some key services.

5. The use of Talk Community Hubs and Social Prescribing

To consider:

- Why and how to reach as many people in the community to show them the resources of Talk Community hubs and ensure their usefulness
- How to unite Talk Community, Social Prescribing and Recovery Colleges.
- How the services can be developed and what is needed to do this?

The use of Talk Community and their hubs to bring communities together for mental health and cohesion. Using social prescribing and other services to link people and communities together. The Talk Community hubs are used for those in rural areas who lack access to Wi-Fi and many other services but these are not always known by the community.

Community impact

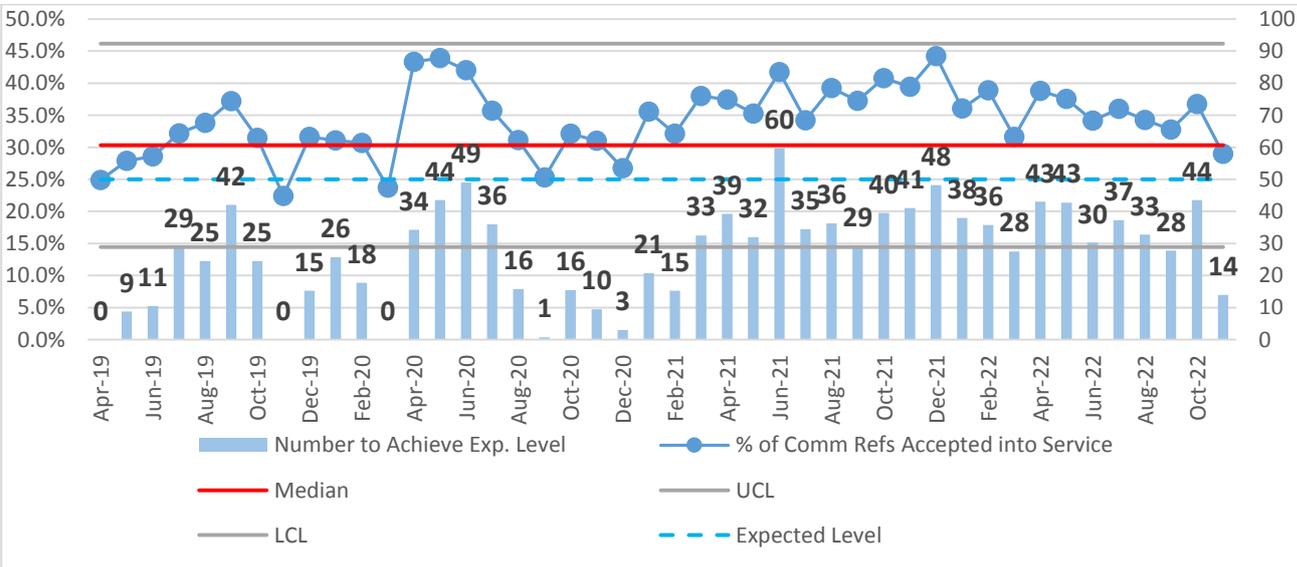
6. Local authorities have a legal duty under the Care Act 2014 to support people who live within its boundaries including ensuring that people:
 - Receive services that prevent their care needs from becoming more serious, or delay the impact of their needs
 - Can get the information and advice they need to make good decisions about care and support
 - Have a range of provision of high quality appropriate services to choose from.

Local authorities have to consider various factors such as:

- What services, facilities and resources are already available in the area (for example local voluntary and community groups), and how these might help local people
- Identifying people in the local area who might have care and support needs that are not being met
- Identifying carers in the area who might have support needs that are not being met

7. The Care Act 2014 set out that in undertaking this role, local authorities need to work with their communities and provide or arrange services that help to keep people well and independent. This should include identifying the local support and resources already available, and helping people to access them. Since its inception Talk Community has been developed to work across all parts of the council, with other agencies and partners including the NHS to develop untapped potential and to identify what exists in Herefordshire to support and maximise independence, support and enable prevention, promote equality of opportunity and facilitate social and health inclusion for all people living in Herefordshire.

8. The table below illustrates the conversion rates from newly processed community referrals by the Social Care Advice and Referral team (ART). Pre-covid (Pre 2020). The general indicative percentage of referrals received that would require a full Care Act Assessment was considered to be approximately 25%. It should be noted however that the graph below would have included referrals from hospital prior to March 2020. Currently referral conversion rates recorded in November 2022 (excluding clients accessing Discharge to assess were 29% meaning 71% of contacts making contact with our service had the opportunity of signposting advice and guidance. This does not include people who are discharged from hospital.



9. The Community and Wellbeing services entry points to the council are open to individual members of the public to source information, advice and guidance for themselves, for their family and for vulnerable adults of concern within a community. With pressures on NHS and Social care services through increased demand at a time when the NHS and social care service providers are experiencing on-going recruitment and retention challenges, it is more vital than ever to strengthen and support the wider offer from communities. The Adult Services Advice and Referral team is set up to deliver effective and timely signposting to preventative and enabling services and ensuring a range of routine advice, referrals and signposting. Examples include referrals and signposting for financial advice and guidance, support from a range of veteran services, connecting individuals to domestic violence support, information on accessing telecare and prevent and predict technology, personal care aids and equipment, home safety

checks, mental health advice, access to OT assessments. The above graph shows the importance of skilled, knowledgeable social care workers in ensuring that information to support people to make the right decisions for themselves and their families is provided in a timely, accessible way.

The following table illustrates how since utilising the strengths based approach, alongside the expanding Talk Community resources, has we believe enabled us to manage demand on formal services. It should be emphasised that strengths based practice is not about cutting services, it is about supporting individuals and families to source solutions from community resources.

**Community Wellbeing Activity data - spot placements only
2018-19 through to 2022-23**

Service	Age Category	Budget	Previous y/end
TOTAL	18-64	1118	1106
22-23 Dec figure	65-74	273	255
	75-84	399	372
	85+	554	540
	Total	2344	2273
	TOTAL	18-64	1123
21-22	65-74	291	288
	75-84	443	418
	85+	638	605
	Total	2495	2418
	TOTAL	18-64	1171
20-21	65-74	309	309
	75-84	418	420
	85+	620	579
	Total	2518	2428
	TOTAL	18-64	1212
19-20	65-74	357	346
	75-84	461	468
	85+	614	599
	Total	2644	2607

How to improve access to services

10. Community wellbeing is currently reviewing and renewing our transformation agenda to improve access to Herefordshire’s full breadth of resources and services. Plans are in place to further develop the social care footprint within the Primary Care Networks with initiatives to develop an integrated adult safeguarding team aligned to the Social Care Advice and Referral Team (ART).
11. The Director of Community Wellbeing has instigated a review (commencing January 2023) of brokerage services including the community broker service and its interface and functions within social care, Primary Care Networks and associated services such as Social Prescribing). Social care delivery is developing opportunities to have a presence where possible in community hubs alongside our key partners in health and the community sector. Social Care and Commissioning are joining forces with Talk Community to explore new opportunities for people with support needs in their own neighbourhoods to access enriching activities which would prevent the need

for long journeys to services which are not connected to their own aspirations or their own community.

12. The transformation agenda which embraces technology and digitally conversant means of communication is key to development of customer services. This links into the transformation programme being delivered by PwC across the Council and will be a key enabler for our population.
13. Community Wellbeing is looking to develop initiatives to commission and harness the capacity in the community to support formal services by providing crucial support to individuals and families so that formal care services can focus on direct care. We have case studies that demonstrate that Herefordshire communities are our greatest asset and when empowered and supported to do so communities can and do provide the very best outcomes for those in their communities that are in most need.
14. In July 2022, social care delivery undertook a review of the social care strength based approach. Workshops were held where the views of all social care staff were recorded to take forward as part of the transformation agenda for Community Wellbeing. Ensuring that social care teams are engaging with our citizens in their communities, knowing the communities and working closely with neighbourhood teams was one of the strongest themes from the workshops. Taking this aspiration and ensuring this is now part of the transformation agenda is a priority for developing in 2022/23.
15. Adult social care survey 21/22 Key Indicators below demonstrate what we are capable of achieving but also demonstrate where we cannot be complacent as demand for services continues to rise. Rates of admissions to nursing home admissions for long term placements started to increase in 2021/22 and so far this year this trend has not abated. People living in care homes of course are part of our community too and the experience of those living and working in care settings are richly supported where there is community involvement. Avoiding premature admissions to care settings by supporting people to stay healthy, active and engaged in community life for as long as possible is crucial. How quality of life and whether a person feels safe depends not only on their experience of the health and social care they receive but on factors such as belonging, employment, inclusion, financial confidence, equality, access to opportunity, transport, living in a safe and welcoming neighbourhood and so on. Talk Community has a key role in taking forward this agenda.
16. The table below are the results of the 2021/22 Adult social care survey of people who use social care services.

Adult Social Care Survey	2019/20 HC Indicator	2021/22 HC Indicator	2019/20 National Indicator	2019/20 West Midlands Indicator	HC Trend compared to 2019/20
(1A) Social care-related quality of life	19.8	19.7			
(1B) The proportion of people who use services who have control over their daily life	81.1%	84.5%	77.4%	76.5%	↑
(111) The proportion of people who use services who reported that they had as much social contact as they would like	51.1%	43.2%	45.9%	46.0%	↓

(1J) Adjusted Social care-related quality of life – impact of Adult Social Care services

(3A) Overall satisfaction of people who use service with their care and support	68.0%	68.1%	64.2%	64.4%	↑
(3D1) The proportion of people who use services who find it easy to find information about services	70.0%	67.8%	61.1%	61.1%	↓
(4A) The proportion of people who use services who feel safe	73.6%	73.8%	70.2%	71.7%	↑
(4B) The proportion of people who use services who say that those services have made them feel safe and secure	90.2%	89.2%	86.8%	86.9%	↓
Response Rate	43.0%	42.0%			

Herefordshire residents living on the Welsh border or neighbouring English border

- Residents wherever they live, whether in the city, town or rural setting or on the border of Wales have an equal right to health and care services despite some of the additional challenges which can occur if their registered GP practice is in Wales. Those living on the border between Herefordshire who pay Council Tax to Herefordshire Council have equal right to services from Herefordshire Council and social care services is no different. Developments with regards to people accessing Wye Valley Hospital who live in Powys mean that there is now a Powys social work presence in the integrated discharge team. Powys joins key partnership meetings involving health and discharge planning as a further example of working together. Community wellbeing social care operations is also liaising with the Integrated Care Board (ICB) and bordering local authorities to ensure a clear pathway for people admitted to hospital in bordering counties to facilitate a clear discharge and access to community hospitals, reablement including bedded reablement on discharge back to Herefordshire.

Wider access to information and Talk Community

- Talk Community is the strategic delivery vehicle for the community ambition of the Herefordshire County Plan 2020-2024 to improve the sustainability, connectivity and wellbeing of our county by strengthening our communities.
- It is the council’s strategic approach to prevention, enabling people to get the assistance they need and managing demand for more specialist services. It conveys an aspiration and culture which prioritises prevention, innovates and intervenes at the earliest possible point to make independence and wellbeing inevitable. The key message and vision of Talk Community articulates an ambition and culture which innovates brings together people in Herefordshire to connect people to their communities under three main principles:
 - How can I help myself?
 - How can I help my community?
 - How can my community help me?
- Talk Community has been evolving and developing for two years and is becoming better known and more routinely used and identifiable as a route to information and community support. The

scope of Talk Community has aligned to parts of the council such as Children’s Services and provides an approach that is fundamental to the council’s delivery and prevention agenda. It has complemented prevention activities taking place for different groups within communities, including children and young people where early help activity is already taking place. The scope enables all ages, cross-directorate opportunities with the key ethos and aims of Talk Community being threaded through all that we do and provides an overarching framework for joint working.

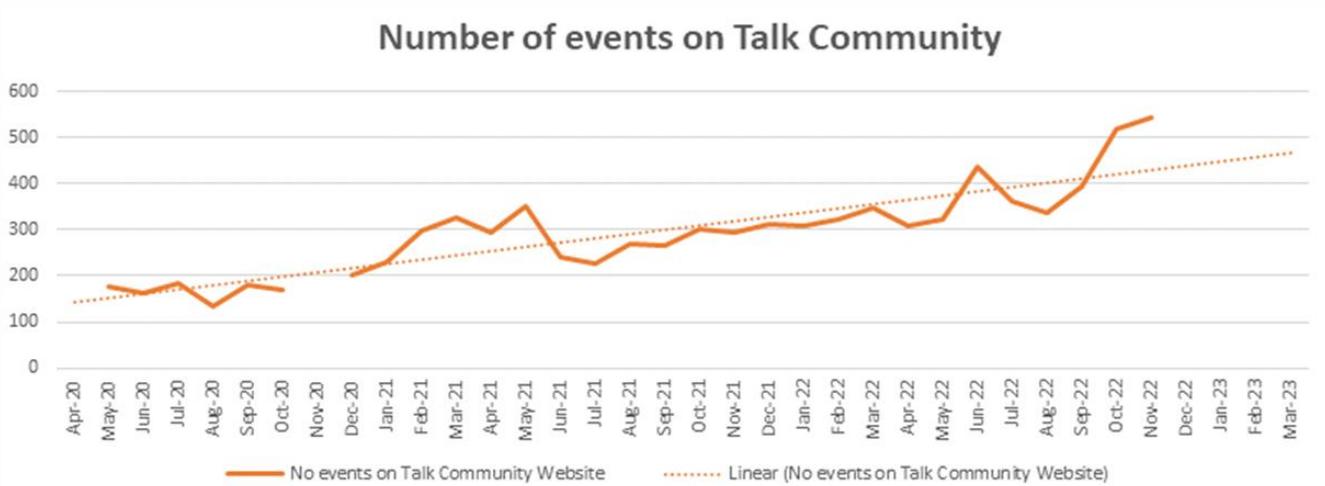
Whilst Talk Community is a proactive, preventative approach it also has a strategic operational function with team’s providing support in the following areas:

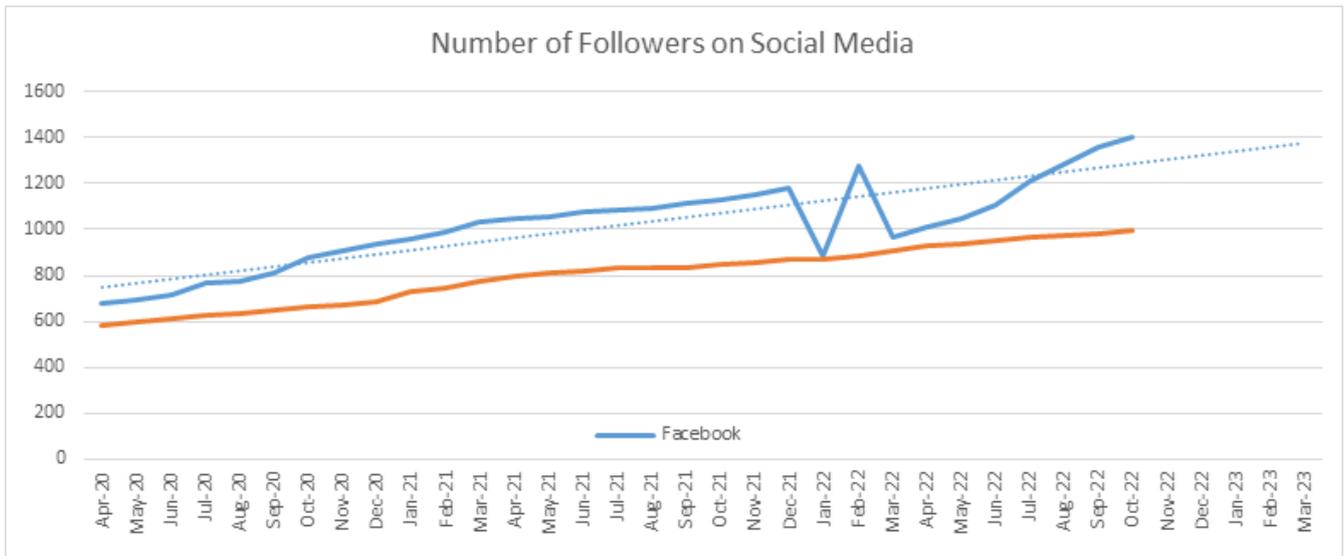
- Social care front door to the council (ART) which provides information, advice and signposting for the whole council and has delivered added value during Covid and with the cost of living crisis
- Engagement and digital support to enhance the online offer for Talk Community, social media presence and community engagement events
- Talk Community Development Officers that provide advice, support and guidance to community organisations and to build community assets and infrastructure
- Health and wellbeing trainers for direct delivery on behavioural change and support
- Community brokerage function that is pivotal to supporting Adult Social Care with community opportunities in care planning and assessments.

In addition to this Talk Community has a programme of work that has delivered on a number of key projects and deliverables, please see appendix one for more details, including:

- 67 Talk Community hubs across the county which are led by the community and provide trained volunteers and staff on the directory to provide information, advice and signposting
- 200% increase on hits to TC website over the past 12 months and a substantial increase in reach across the social media platform
- 2,700 children provided with free activities and meals through the Government funded scheme under the Holiday Activity programme and this continues to grow
- 550 people provided with debt and financial management support with over £880k of debt

The graph below shows the increase in events and visibility of the Talk Community website:





21. Talk Community hubs have been evolving over the past 18 months with 67 currently in place across the county, these hubs are in the community and led by the community. To launch the hubs they can receive up to £2,500 for infrastructure to support the delivery of the hub and they also work closely with the Talk Community Development Officer for within the Primary Care Network.
22. The Talk Community team have collated data on the hubs to understand footfall, activities and impact, and although this is difficult to monitor particularly as the relationship with the Council is collaborative rather than a traditional commissioned, the information shows a high level of activity. The information received from approximately 70% of the hubs. It would also suggest that some hubs are utilised more than others, which would be expected. Appendix one provides further details to the below data:
 - 300 people a week visiting across the hubs
 - 617 volunteers working for the hubs
 - 95 other agencies working with the hubs
23. The next stage of the hubs is currently being scoped and Talk Community are working collaboratively with the hubs to understand the need, demand and community level of engagement to consider whether further growth is needed or a focus on particular vulnerabilities. In addition, the Talk Community team lead monthly/bi-monthly Primary Care Network meeting with the hubs, community and statutory organisations to facilitate networking opportunities and collaborative working. These meetings also feed into and align with the successful Community Partnership meetings that are held bi-monthly and led by Healthwatch, HVOSS and Talk Community, providing a platform to bring together the statutory and community/voluntary and faith sector.
24. Talk Community and Social Prescribing work closely together on a number of projects and agenda to support the population and improve wellbeing and there is evident working with the wellbeing trainers. With the evolving landscape of the Primary Care Networks and the Integrated Care System the health system are developing further roles in the community to keep people safe and well at home. These roles and functions are varied and to ensure there is maximum impact across the system a review is being undertaken on the community capacity roles to consider future working arrangements and opportunities.
25. Through the Talk Community approach more innovative and enriching activities can be provided via the community to support those most in need, this has been explored previously but the plan

for the next stage in delivery will be to focus on these areas to enhance and improve the offer available.

Environmental impact

26. The development of this project has sought to minimise any adverse environmental impact and will actively seek opportunities to improve and enhance environmental performance. Where possible information, advice and signposting can be accessed online to reduce carbon footprint and the impact on the environment.
27. The Talk Community and Adult Social Care teams are mostly also aligned to the Primary Care footprint to work closely with health and community organisations and to provide services at a local level, which also reduces the impact on the environment.

Equality duty

28. Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:

A public authority must, in the exercise of its functions, have due regard to the need to –

- a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
 - b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
 - c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
29. The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations, and demonstrate that we are paying 'due regard' in our decision making in the design of policies and in the delivery of services. All of the services we provide will be subject to an Equality Impact Assessment and the delivery of services has due regard for the Equality Duty.

Resource implications

30. The costs of the work of the committee will have to be met from existing resources available.
31. The delivery of the offer and services outcomes achieved will support the medium term financial strategy and the future transformation programme for the directorate and the Council needs to ensure that a community paradigm shift is undertaken to further enable people to support themselves through timely and robust information, advice and signposting. This will support reduced reliance on formal services so ensuring services are delivered to those most in need.

Legal implications

32. The committee's role is to discharge the council's statutory scrutiny powers to review and scrutinise relevant matters before it. Amongst many other things, the Care Act places clear statutory duties and responsibilities to provide good quality information in order to promote an individual's wellbeing.

Risk management

33. There are no risks associated in considering the outcomes and recommendations, however there are risks in delivery of the services.

Risk / opportunity	Mitigation
Community resource – if there is insufficient resource in the community to deliver or meet the needs of the residents	Working collaboratively across sectors to reduce duplication where possible and maximise opportunities
Funding available to community organisations – if there is insufficient funding available then community organisations will not be able to provide support.	Range of funding opportunities will be considered to support the sector.
Recruitment and Retention – if there is insufficient staff to meet our duties or to support the community offer people will be unsupported.	Range of initiatives – both agency led and through working collaboratively across all sectors to promote Herefordshire as a wonderful place to live, work and bring up our families
Duplication of initiatives across organisations – if we do not collaborate and join up our resources where possible there is a risk of a fragmented approach	Looking to all opportunities to develop a sector wide response with the individual and communities needs at the centre.

34. If the recommendations are approved then the risks will be managed at a service and directorate level and monitored via the directorate risk register.

Consultees

35. The Corporate Director for Community Wellbeing

Appendices

Appendix One – Talk Community Scrutiny Update

Background papers

None

TALK COMMUNITY SCRUTINY COMMITTEE

43



INTRODUCTION

TALK COMMUNITY IS BRINGING HEREFORDSHIRE TOGETHER. WE WANT OUR RESIDENTS, BUSINESSES, COMMUNITY LEADERS AND OUR COUNCIL TO PLAY THEIR PART IN MAKING HEREFORDSHIRE A BETTER PLACE TO LIVE AND WORK.

FROM LITTLE ACTS OF KINDNESS LIKE LOOKING OUT FOR YOUR NEIGHBOURS, VOLUNTEER-RUN COMMUNITY HUBS ACROSS THE COUNTY OFFERING INFORMATION AND ADVICE, AND PARTNERSHIPS WITH THE POLICE AND THE NHS – OUR COMMUNITIES TRULY ARE THE BEATING HEART OF HEREFORDSHIRE.



Aims of Talk Community

- Right support, in the right place at the right time
- Place based community power and empowerment
- It is a growing movement – with communities across the county, and the country, working together to improve places, public services and each other's lives.
- Coordinated community based support that:
 - Promotes and facilitates independence and wellbeing inevitable for all across all ages
 - Puts wellbeing, social value & strengths bases approaches in all practice, policy & decision making
 - Ensures that prevention & early intervention are prioritised by connecting people into communities
 - Applies a whole population approach that targets & reduces health & social inequalities
 - Help to bridge the gaps in health & wellbeing; care & quality; funding & finance
 - Robustly connects formal services & community support

1 HOW CAN I HELP MYSELF?

2 HOW CAN I HELP MY COMMUNITY?

3 HOW CAN MY COMMUNITY HELP ME?



IMPACT

68

TALK COMMUNITY
HUBS LAUNCHED

11,000

CLINICALLY EXTREMELY
VULNERABLE PEOPLE
CONTACTED DURING
COVID

2,700 FREE
GYM MEMBERSHIP
FOR YR 11, 12, 13

£1.3M

INVESTED IN VCS TO
BOUNCE BACK FROM
COVID

2,700

CHILDREN IN
HOLIDAY ACTIVITY
SCHEMES
[IN 2021]

300

RESIDENTS
REGISTERED TO
VOLUNTEER

200

VOLUNTEERS
RECEIVING MENTAL
HEALTH TRAINING

47
SUPPORTED
PEOPLE WITH
£800K
OF DEBT

10,000

FREE SWIMMING
SESSIONS OR
LESSONS

550

BENEFICIARIES OF
DEBT & FINANCIAL
SUPPORT

200% INCREASE
HITS & VISITORS
TO TC WEBSITE



TALK COMMUNITY OPERATIONAL DELIVERY

- Health and wellbeing behavioural offer, linking clients into the community and supporting to reduce health inequalities through Healthy Lifestyle Trainer Service
- Information, advice and signposting to whole population through TC website
- Community Development/Funding
- 48
- Working with local parishes/members/town councils
- Council Front door/customer services
- Supporting and developing the third sector/HVOSS
- Information, advice and signposting
- Covid and cost of living TC response



TALK COMMUNITY DEVELOPMENT



Integrated Care Board

Allocate £1.5bn of NHS resources Implement NHS Long Term plan
Deliver the Outcomes Framework Implement Covid Recovery

One Herefordshire Partnership

Oversee Integration projects & priorities



5 Primary Care Networks - Locality
Deliver Local Priorities

Leaders responsible for delivering the integrated care strategy for Herefordshire

Herefordshire & Worcestershire (System)

Herefordshire (Place)

Health & Wellbeing Board

Develop Joint Strategic Needs Assessment Priorities



Integrated Care Executive
Oversee Delivery & Performance

Integrated Care Partnership
Approve the Integrated Care Strategy

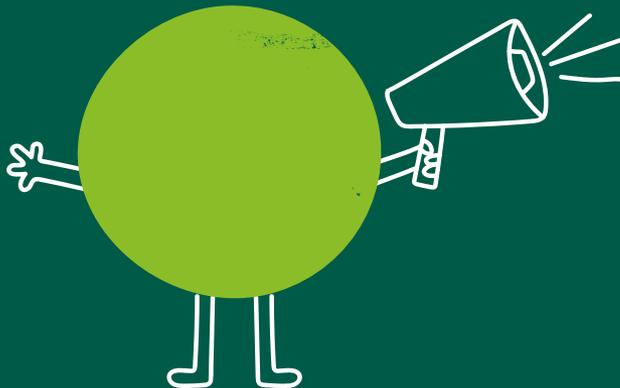
Reducing Health Inequalities

TALK COMMUNITY NETWORK MEETINGS

Bringing together community, third sector and statutory services to connect with peers and share ideas and experiences within the local PCN area

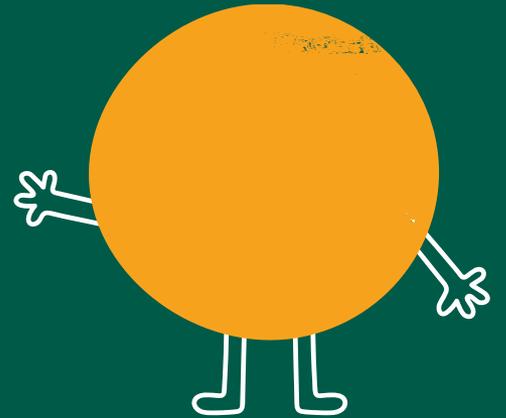
51

- Helping communities to support each other
- Identifying and addressing local issues
- Really listening to our residents and community groups
- Sharing information on funding opportunities, local priorities and networking opportunities



TRANSFORMATION

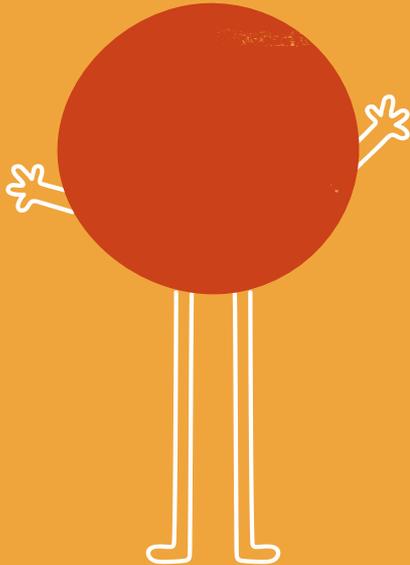
52



TALK COMMUNITY HUBS

67

59



Live Hubs

City	South West	East	North West
<ul style="list-style-type: none"> Belmont Community Centre Challenge Church Close House EF Bulmer Flip Out Hereford County Hospital Hereford FC Hereford Leisure Centre Hereford Leisure Pool Hereford Veteran Support Centre Hinton Community Centre Holme Lacy Village Hall LwB Well-being Café Putson Baptist Church Revive Community Cafe St John's Methodist Church St Martin's Foodshare St Paul's School St Peter's St Thomas Cantilupe School The Courtyard The Life & Soul Kitchen The Living Room The Pavilion, of Castle Green The Space Whitehouse Community Hub 	<ul style="list-style-type: none"> Black Hill Communities Network Bridstow Village Hall C.A.R.E Dinedor Parish Council Dorstone Front Room HALO Ross Lea Llangarron Community Association Llanwarne Wellbeing Hub Ross Community Garden Ross Good Neighbours The hub at St Peters Walford Community Support Scheme 	<ul style="list-style-type: none"> Bromyard Food Bank Bishops Frome Village Centre Colwall TCH Hub HALO Bromyard HALO Ledbury Hope Bromyard Ledbury Parent Hub Ledbury Foodbank Ledbury Methodist Church Ledbury Poetry Festival Ledbury Rugby Club Stoke Lacy Heritage Group The Bromyard Centre 	<ul style="list-style-type: none"> Barons Cross Community Support Surgery Burghill Eardisley ECHO Herefordshire Leintwardine Community Library HALO Leominster Leominster Community Centre Leominster Food Bank Marden Links Staunton on Wye The Lion Creative community café Wellington Wigmore - Huddle Hub Yarpole

HUB IMPACT

67

TALK COMMUNITY
HUBS

300

PEOPLE A WEEK VISITING
HUBS

972

ACTIVITIES TAKING
PLACE EACH
QUARTER

83

ACTIVITIES FOR 0-17
YEAR OLDS

25

DIFFERENT TYPES OF
SUPPORT PROVIDED

95

OTHER AGENCIES
WORKING WITH
HUBS

30

HUBS OFFERING
WARM SPACES

617

HUB VOLUNTEERS



HUB SHOWCASE

Revive Community Café

133 Edgar Street, Hereford, HR4 9TL

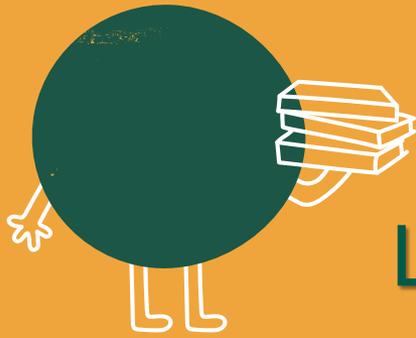
Onsite parking available

Tuesday to Friday 10:00am until 2:00pm

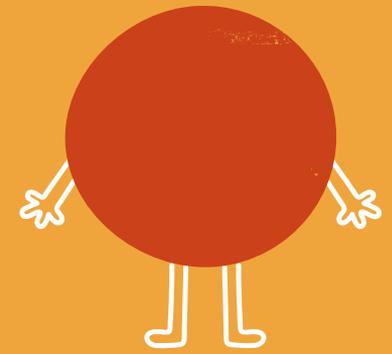
Offering a brand newly refurbished community room available for hire, various arts activities provided, will be providing cooking classes for families and have a most rewarding PAY FORWARD scheme so that a customer can pay a little extra or sponsor a coffee or a meal for someone who is less able to pay and all done very discretely. This is a very popular scheme.

55





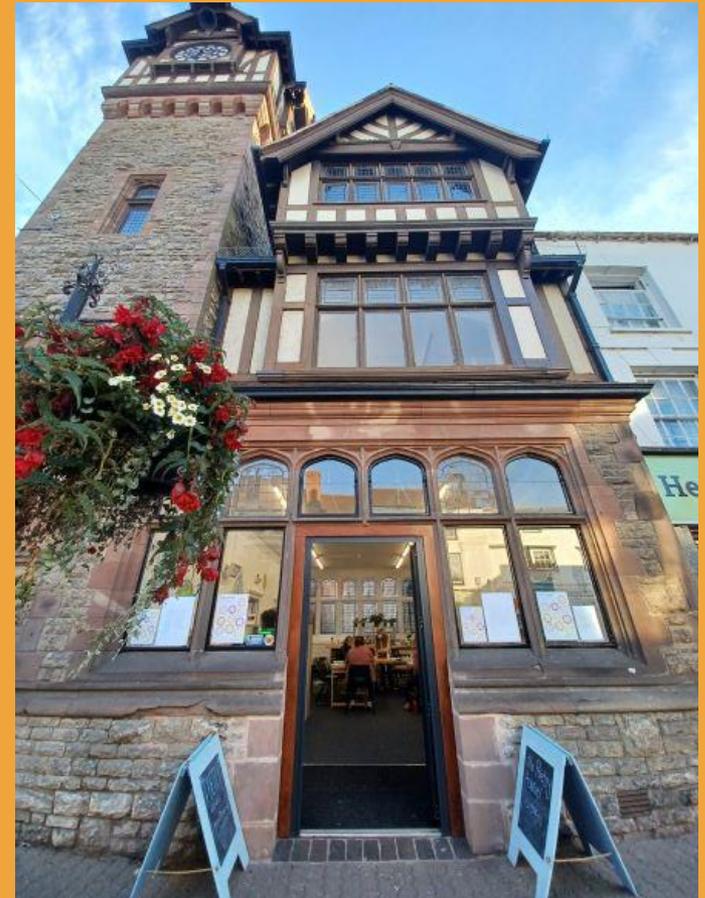
HUB SHOWCASE



Ledbury Poetry House Hub

**Ledbury Poetry House, Barrett Browning
Institute, The Homend, Ledbury
Open every Thursday from 5pm to 7pm**

Ledbury Poetry Hub is a safe place for people to use creativity and expression as a tool for wellbeing. As well as offering casual drop-in opportunities (with an excellent cup of tea!), Ledbury Poetry Hub offers free 'Poetry Flowers' workshops using all kinds of arts, crafts and media to create something beautiful and make you feel like you've been given a big bunch of blooms.



HUB SHOWCASE

Ross Community Gardens

Old Gloucester Road, Ross On Wye,
HR9 5AA

Talk Community Information stall
open Weds-Fri 1030-1200

Haygrove Community Gardens is a charity that creates social and therapeutic gardening projects, to support anyone with a learning disability, mental health illness, or dementia and anyone who is long term unemployed.



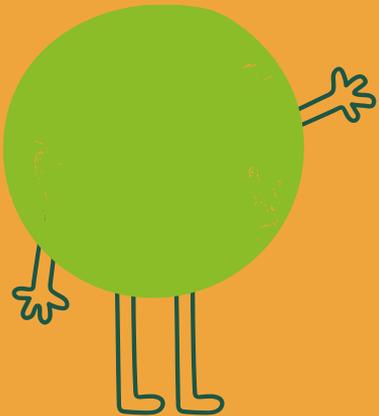
TALK COMMUNITY HUB VOICES

Fiona, 27 mother of 2 young children. Found lockdown a struggle with no social support and worried about their lack of interaction. Didn't have the money or confidence to join clubs but found Ledbury Poetry Society TC Hub and spending time there has given her the confidence to give other things a go

58

John, 81 is his wife Joan's carer. Joan has dementia. The hub provides Joan with activities and interests whilst giving John break and helping him connect with others. The hub has also helped with home safety advice

Hannah and Ben recently moved to Herefordshire and felt very isolated in a rural village, struggling to make friends. They joined a litter pick organised by their hub and began to feel connected to their new community and continue to volunteer.

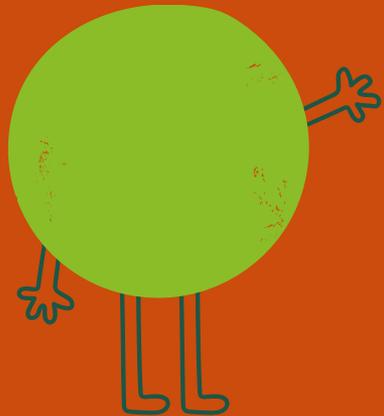


TALK COMMUNITY HUB VOICES

Gerald, 92 was very vulnerable having been targeted by fraudsters. He was concerned for the safety of his home and having no children didn't know where to get help. A volunteer in the hub was able to support and arrange a meeting with the right professional

Diane, 79 had recently lost her son and was struggling with grief and loneliness. Unable to drive she didn't know how to access support. Through the hub she has made friends and the volunteers created an information booklet of other support and activities she could walk to

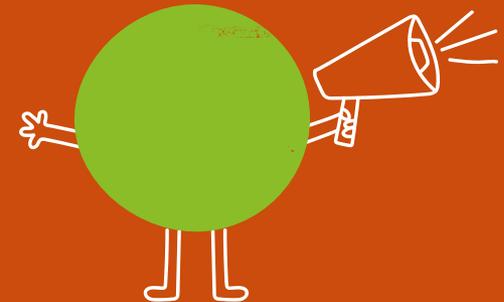
Molly had become so isolated that although lonely was too scared to visit any groups. One of the volunteers collected her from her home to help her take the first step. She now goes to lunchclub every week with the friends she has made.



WARM SPACES

A group of places where Herefordshire residents who are feeling the cold can go to get warm, enjoy a little company and perhaps some hot refreshments and a biscuit.

- A welcome space for all ages
 - A safe space
 - Everyone treated equally
 - Non-judgemental
- Making Every Contact Count
 - Signposting to help people access food, financial and wellbeing advice and support through the Talk Community directory



WARM SPACE CASE STUDY

- Amanda* visited a Warm Space after seeing a Talk Community Poster promoting them on a local noticeboard
- She had been homeless for 2 months and went along to charge her phone, for a hot lunch and to get warm for the afternoon
- After disclosing her circumstances she was connected to the food bank, who provided a food parcel, and a Housing Officer who supported her with access temporary accommodation
- Through the Warm Spaces and Talk Community Hub network Amanda has also been provided with warm clothes that have been donated, and has had expert help to claim Universal Credit, which she didn't know she was entitled to
- Amanda has been able to have the appropriate support, delivered by the most appropriate people wrapped around her to help her get her life back on track.
- When Amanda's situation is more stable, her Talk Community Hub will support her to consider volunteering and training opportunities to find work and make connections with her community so that she feels safe and supported.

* Some details have been changed to protect her identity





Co-ordinate DfE funded initiative to ensure that children on benefit related Free School Meals (FSM) have an opportunity to access free enriching activities and a healthy meal throughout the school holidays.

62

**12,763
SESSIONS
BOOKED**

**39 APPROVED
PROVIDERS**

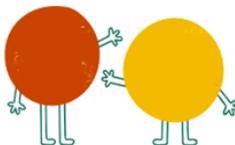
**1100+
CHILDREN
EACH
PROGRAMME**





[Home](#) > Money on your mind

MONEY ON YOUR MIND



If you're finding it difficult to cope with money or debt problems, perhaps you've lost your job or your hours have been reduced, it can leave you feeling stressed and anxious. It's important to remember you're not alone, as there's lots of local and national support available.

If you've got money on your mind, this handy section will help you quickly and easily find what you need, when you need it.

I CAN'T PAY MY BILLS

MY MONEY DOESN'T GO FAR ENOUGH

I'VE SUDDENLY LOST MY JOB

I'M IN DEBT AND DON'T KNOW WHERE TO TURN

I'M NOT COPING

I HAVE TO MANAGE SOMEONE ELSE'S MONEY

I NEED HELP WITH MY BUSINESS

I'M NOT ABLE TO WORK DUE TO COVID

7 voluntary organisations funded by TC

150 trained volunteers

£800k debt

550 beneficiaries

100 adults supported in fuel poverty
(Severn Wye Energy)



TALK COMMUNITY MENTAL HEALTH

Joint campaigns



Qwell online support

MH first aid training
50 people

MH awareness training
150 people

MIND peer to peer support



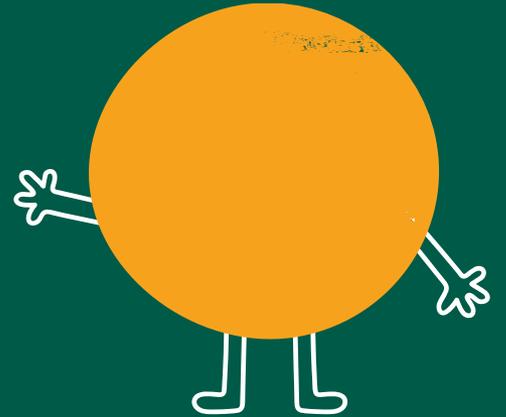
COVID RECOVERY

Covid Recovery Funding

- £2m funding from Herefordshire Council to support covid recovery for wellbeing across Herefordshire.
- 2,700 yr 11, 12 and 13 youths provided with free gym membership for a year
- Over 10,000 free swimming lessons and over 5,500 children enjoyed a free swimming session
- 100 community grants worth over £600k
- Community position statement



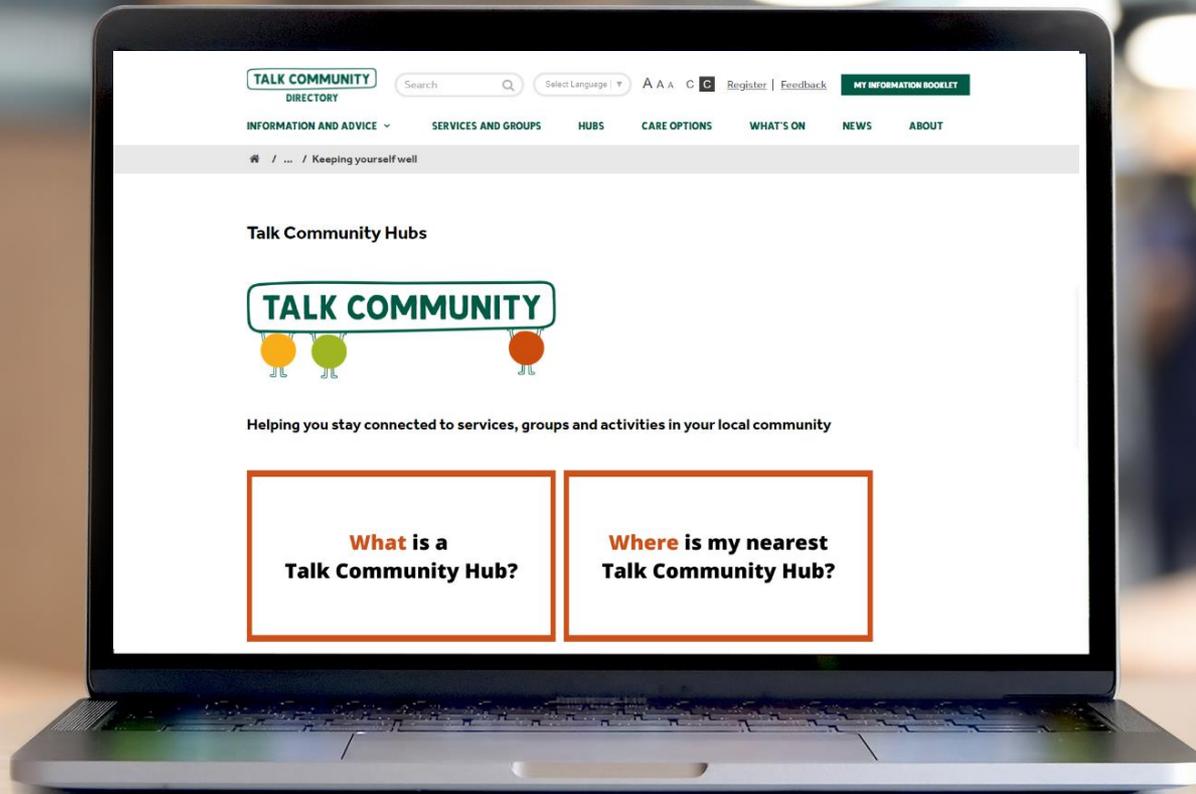
ENGAGEMENT



TALK COMMUNITY WEBSITE

200% INCREASE
ON HITS AND
VISITORS TO
WEBSITE IN 12
MONTHS

67



SOCIAL MEDIA AND WEB

Monthly website hits have increased by

218%

Monthly Twitter engagement has increased by

280%

Likes on Instagram have increased by

224%

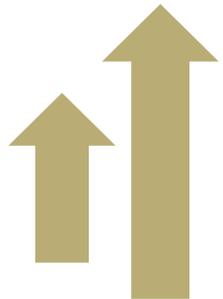
Monthly link clicks on Facebook have **increased**
by

369%

Facebook post reach has increased by **more than**

1350%

Comparing the month of July 2021 to July 2022

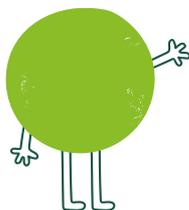


TALK COMMUNITY DIRECTORY/WEBSITE TOP HITS

JULY 21 – NOVEMBER 22

Page	Hits
Search/home pages	33,076
Holiday activities	17,723
Talk Community Hubs	9,671
Money on your mind pages	7,952
Where is my nearest hub	6,909
Services	3,253

69



TALK COMMUNITY HELPLINE



TALK COMMUNITY THANK YOU EVENTS



Aims

- Opportunity to say thank you to the communities
- Inspire people to get active
- Promote local activity and wellbeing providers
- Have a fun **free** day out with family and friends

7 Events in
Hereford &
the Market
Towns



4.13 out 5 star rating

Over 2k
people
attended

“a great atmosphere at the event yesterday and lots of people and families had a really great time, this will go such a long way to strengthening the relationship between services and local people”



TALK COMMUNITY

TALK PARISH

Four Talk Parish Summits undertaken this year

Over 100 attendees

90% find the meeting beneficial for information sharing, joint working and networking

TALK BUSINESS AND CHARITIES

Three Networking events this year in partnership with High Sheriff 2021

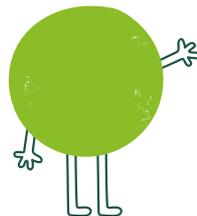
Over 280 attendees

80% found the event of benefit

80% made useful connections

90% would attend another session

Linkedin Page (Kelly can you add please?)



APPENDIX



TALK COMMUNITY DEVELOPMENT TEAM

CITY

Philippa Lydford & Elaine Edwards
(Philippa.Lydford@herefordshire.gov.uk
Elaine.Edwards@herefordshire.gov.uk)

EAST

Aimee Williams
(aimee.williams3@herefordshire.gov.uk)

73

South West

Toby Green
(Toby.Green@herefordshire.gov.uk)

North West

Lorna Williamson
(Lorna.Williamson@herefordshire.gov.uk)

ACCESS THE RIGHT SERVICES FOR YOU

SELF CARE	Make sure your medicine cupboard is stocked up with over the counter remedies for coughs, colds, cuts, tummy troubles. For self care tips and more, visit Talk Community's free online wellbeing information and signposting directory for Herefordshire, providing details on local services, groups, community hubs, and events. Visit: www.talkcommunitydirectory.org or call our helpline on: 01432 260 027
GP SURGERY	GP surgeries can treat many conditions and give health advice. They can also refer you to other NHS services. Find your nearest GP surgery: www.nhs.uk/service-search/find-a-gp
NHS 111	For urgent but non-emergency medical help ring 111 or visit: 111.nhs.uk The service is available 24/7 and staffed by trained advisors and experienced clinicians.
PHARMACY	For advice and treatment for minor ailments such as coughs, colds, sore throats, tummy trouble and aches and pains, visit a local pharmacy.
URGENT DENTAL	Use the NHS 111 online services (111.nhs.uk) if you cannot contact your dentist or do not have one.
SEXUAL HEALTH	For sexual health testing and treatment in Herefordshire visit: www.sexualhealthservices4herefordshire.co.uk
MENTAL HEALTH	If you are experiencing a mental health crisis, the Herefordshire and Worcestershire Mental Health Helpline can help. Call 0808 196 9127. If you are experiencing anxiety, depression or low mood, and it isn't urgent, please visit the Now We're Talking website: www.nowweretalking.nhs.uk
DRUGS AND ALCOHOL	Turning Point Herefordshire Recovery Service is a confidential and free service for anyone experiencing alcohol or drugs issues. Visit www.turning-point.co.uk/herefordshire to complete an online referral form. For more information: 0300 555 0747 or email: Herefordshire@turning-point.co.uk
EYE PROBLEMS	For advice on eye or sight problems, including urgent NHS care, contact an optician. For a list of opticians in your area visit: www.nhs.uk/service-search/find-an-optician

TALK COMMUNITY

KEEPING WELL THIS WINTER

Advice, support and self-care tips for Herefordshire

FOR FURTHER INFORMATION:
VISIT WWW.TALKCOMMUNITY.ORG
OR CALL OUR HELPLINE ON 01432 260 027



MENTAL HEALTH SUPPORT

There are a number of local organisations which can help support your mental health and wellbeing.

LOCAL NHS URGENT MENTAL HEALTH HELPLINE

Tel: 0808 196 9127
Open 24 hours a day, 365 days of the year

HEREFORDSHIRE MIND

A local mental health charity providing a range of different support services, groups and activities for adults with mental health problems.

Web: <https://herefordshire-mind.org.uk>
Tel: 01432 271643

Herefordshire Mind also offers a Safe Haven every evening from 5pm to 10pm, where people suffering a mental health crisis or in need of urgent support can visit. safehaven@herefordshire-mind.org.uk or 01432 372407

NOW WE'RE TALKING

The Now We're Talking website provides a range of support for people experiencing mental health challenges, including online resources, talking therapy services, and help for people experiencing a mental health crisis.
Web: www.nowweretalking.nhs.uk

QWELL

Free mental wellbeing support including online chat and forums.
Web: www.qwell.io

MORE HELP AT TALKCOMMUNITY.ORG



Support during the Winter

ISOLATION & LONELINESS

Winter time can be hard on lots of people and the dark nights and bad weather can be very isolating.

TALK COMMUNITY HUBS

Places where people can find friendship, positive things to do, acquire new skills and get help and advice on food, housing, finances, and health and wellbeing.
Find your nearest Talk Community Hub: www.talkcommunitydirectory.org/hubs

WARM SPACES

For many people, energy bills are becoming unaffordable. Herefordshire has a network of warm spaces that are opening their doors to anyone who needs them. Find your nearest warm space: www.talkcommunitydirectory.org/warmspace

HOMELESSNESS SUPPORT

If you need emergency assistance outside of normal office hours, you can contact the Out of Hours Service, provided by the Housing Solutions Team.
Web: www.talkcommunitydirectory.org/homeless
Tel: 01432 261600

WINTER WELLBEING

EAT A BALANCED DIET AND STAY HYDRATED

WRAP UP WARM AND KEEP ACTIVE

GET YOUR FLU JAB - Speak to a GP or visit a pharmacist

DON'T FORGET! Get the covid jab if you are eligible

MONEY, DEBT & BUDGETING

If you've got money on your mind and you're finding it difficult to cope with money or debt problems, or perhaps you're struggling to pay your bills, our website can help you quickly and easily find what you need.
Visit: www.talkcommunity.org/moym

FOOD BANKS

There is a food bank or community larder in each of the county's market towns and city.

You may need to be referred by a qualifying organisation or have a voucher to access the service, but if you contact your nearest food bank directly, they'll be able to advise on the process. Find your nearest food bank: www.talkcommunitydirectory.org/foodbanks

MORE TOP TIPS AT TALKCOMMUNITY.ORG



WARM SPACES PROMOTION

75

TALK COMMUNITY

DIRECTORY

Search

Admin Language

A A x

C

Register

Feedback

MY INFORMATION HOBBY

INFORMATION AND ADVICE SERVICES AND GROUPS ITEMS CARE OPTIONS WHAT'S ON NEWS ABOUT

Warm spaces in Herefordshire

As we move towards winter, many people across the UK are under immense pressure as the cost of living crisis grows.

Unfortunately, even with [help from the Government](#), people already in poverty will have to make difficult choices - such as whether they can afford to heat their homes or eat a meal.

That's why, working with our [Talk Community hubs](#) and local partners, we want to create a number of Warm Spaces across Herefordshire. These will be safe spaces available to anyone in Herefordshire, where they can go to warm up, see a friendly face and get support.

Could your organisation offer a warm space to people who need it?

There are already many fantastic facilities providing warm spaces in Herefordshire and if this is you, we'd love to hear from you!

We want to create a list of places offering warm spaces so we can begin to let people know how they access these services near them, when they need them.

If you've got a warm space already, please [tell us about your facilities and services in this simple form](#). It should only take a few minutes to fill out.

[LET US KNOW IF YOU WANT TO OFFER A WARM SPACE](#)

If you are a voluntary or community sector organisation that needs financial support to enhance your existing offer, check out the information below. Our small grants scheme may be able to help improve your facilities so you can provide a warm space to residents.

Small grants for organisations

Organisations wishing to become a warm space can apply for a small grant from £50 to £500 to boost their offer.

[MAKE AN APPLICATION NOW](#)

What you can expect if you offer a warm space

If you are interested in offering a warm space, you'll be asked to read and sign the warm space promise. This is a promise set up to let everyone know what they can expect when they walk through the doors of any warm space in Herefordshire.

You'll receive a social media toolkit with branded assets so you can create materials to advertise your Warm Space.

Our warm spaces promise

Warm spaces with a warm welcome

You'll be guaranteed a friendly, warm welcome into every Warm Space.

Warm spaces are for everyone

No matter why you need it, all warm spaces in Herefordshire are non-judgemental environments where anyone is welcome and will be treated with utmost dignity and respect.

Warm spaces are confidential

There will always be a listening ear if want to share the reasons you need a Warm Space, but they won't tell anyone else unless you give permission or they must do because of their safeguarding policies.

Warm spaces are safe spaces

Every warm space is safe and adheres to its organisational safeguarding policies.

TALK COMMUNITY

WARM SPACES IN HEREFORDSHIRE

(with a warm welcome)

COME ON IN

GET NICE & TOASTIE

HAVE A CHAT

Herefordshire Council

TALK COMMUNITY

WE ARE A WARM SPACE

(with a warm welcome)

COME ON IN

GET NICE & TOASTIE

HAVE A CHAT

BRINGING HEREFORDSHIRE TOGETHER

Herefordshire Council

Opening hours:

Find out more at talkcommunity.org/warmspace

Health, Care and Wellbeing Scrutiny Committee Work Plan 2022-2023 [as at 13 January 2023]

Friday 22nd July 2022

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>The Impact of Intensive Poultry on Health and Wellbeing Scrutiny Report.</p> <p>To agree the Impact of Intensive Poultry Units on Health and Wellbeing Scrutiny Report on potential public health impacts of the intensive poultry industry.</p>	Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Matt Pearce – Director of Public Health</p>	

Friday 23rd September 2022

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Obesity and Nutrition</p> <p>To consider the ways in which the council can tackle obesity in the local population, through public education, fitness and nutrition. Specifically:</p> <ul style="list-style-type: none"> • What programmes exist for ensuring fitness post-16 education • Physical Activity Strategy • Use of excess foods in supermarkets – Spare food that can be utilised to educate 	Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Matt Pearce – Director of Public Health</p>	Christine Price - Chief Officer, Healthwatch Herefordshire

Agenda item	Cabinet Member/s	Officers	External Witnesses
<ul style="list-style-type: none"> • Council's role within this issue – Food and Fitness in schools, Food and Fitness post education • Relevance of planning applications in the vicinity of homes and schools <p>With the cost of living crisis rising, the number of people resorting to less nutritious foods and levels of obesity in children and adults is on the rise.</p>			

Friday 25th November 2022

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Herefordshire Health and Wellbeing Strategy</p> <p>To review the new draft Herefordshire Health and Wellbeing Strategy and make any recommendations on the strategy to the Cabinet and wider participating strategic partnership.</p> <p>The draft strategy should set out the strategic direction for the council and partners to improve the health and wellbeing of the population over the next five years, identify shared priorities, outcomes and commitment for improving health and wellbeing and reducing health inequalities and provide an overarching framework for commissioning and service planning across local health, social care organisations and voluntary bodies in Herefordshire.</p>	<p>Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p>	<p>Christine Price - Chief Officer, Healthwatch Herefordshire</p>

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>The Impact of Intensive Poultry on Health and Wellbeing Scrutiny Report [final review]</p> <p>To agree the Impact of Intensive Poultry Units on Health and Wellbeing Scrutiny Report on potential public health impacts of the intensive poultry industry.</p>	<p>Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Matt Pearce – Director of Public Health</p>	

Monday 23rd January 2023

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Access to Council Wellbeing Services - Signposting</p> <p>To undertake a review of the signposting to the variety of wellbeing services that are available through the council to improve accessibility. Specifically to consider:</p> <ul style="list-style-type: none"> • How to target services to people that need them and not just those in the system • How to improve access to services • Review of community transport • Access to health and care for Herefordshire residents living on the border with Wales 	<p>Councillor Ange Tyler - Cabinet Member Housing, Regulatory Services and Community</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Mandy Appleby – Service Director, Social Care Delivery</p> <p>Amy Pitt – Service Director, Communities</p>	<p>VCSE organisations</p> <p>E&E representative for community transport</p> <p>Sarah Parry - Corporate Head of Integrated Community Services</p> <p>Christine Price - Chief Officer,</p>

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Currently the cost of running community transport could lead to more pressure on access to services and how rural communities are able to access some key services.</p>			<p>Healthwatch Herefordshire</p>
<p>The use of Talk Community Hubs and Social Prescribing</p> <p>To consider:</p> <ul style="list-style-type: none"> • Why and how to reach as many people in the community to show them the resources of talk community hubs and ensure their usefulness • Is social prescribing something that can be used in these hubs to help with the community's cohesion and mental health of children, young people and adults? Explore the realities of social prescribing • How to unite Talk Community, Social Prescribing and Recovery Colleges. • How the services can be developed and what is needed to do this? <p>The use of talk community and their hubs to bring communities together for mental health and cohesion. Using social prescribing and other services to link people and communities together. The talk community hubs are used for those in rural areas who lack access to Wi-Fi and many other services but these are not always known by the community.</p> <p>NHS England » Social prescribing</p>	<p>Councillor Ange Tyler - Cabinet Member Housing, Regulatory Services and Community</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Amy Pitt – Service Director, Communities</p> <p>Matt Pearce - Director of Public Health</p>	<p>Emily Lowe - Talk Community Development Lead</p> <p>Philippa Ellis - Talk Community Health and Wellbeing Manager</p> <p>Community Wellbeing Taurus rep</p> <p>Recovery college rep</p> <p>Christine Price - Chief Officer, Healthwatch Herefordshire</p>

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p><i>NB: Talk Community Directory contract ends May 2023 – so need to feed into work for recommissioning this (Contact Amy Pitt – Service Director, Communities).</i></p> <p><i>Matt Pearce has done a piece of work on Social Prescribing at Gloucestershire. https://uwe-repository.worktribe.com/output/905835/gloucestershire-clinical-commissioning-groups-social-prescribing-service-evaluation-report</i></p>			

Monday 6th March 2023

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Domiciliary and Residential Care in Herefordshire</p> <p>To consider the capacity and provision of domiciliary and residential care in Herefordshire.</p> <p style="text-align: right;"><i>Deadline for draft reports: 16th February 2022</i></p> <p style="text-align: right;"><i>Reports deadline: 21st February 2022</i></p>	<p>Councillor Ange Tyler - Cabinet Member Housing, Regulatory Services and Community</p> <p>Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Ewen Archibald – Service Director, Community Wellbeing</p> <p>Mandy Appleby – Service Director, Social Care Delivery</p>	

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<p>Perinatal Care</p> <p>To review the effectiveness of the service and where the pressure points of the service are following the ongoing recovery from Covid.</p> <p>Key lines of enquiry:</p> <ul style="list-style-type: none"> • Question put by Cllr Summers to the Perinatal Group • The briefing response to the questions • Performance Update • Are there any Pressure Points in the service • Where things are going wrong or need to be improved. <p style="text-align: right;"><i>Deadline for draft reports: 16th February 2022</i></p> <p style="text-align: right;"><i>Reports deadline: 21st February 2022</i></p>	<p>Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Ewen Archibald – Service Director, Community Wellbeing</p>	<p>Jenny Dalloway – Lead for Mental Health, Learning Disabilities and Children</p> <p>Sally Simmonds – Perinatal Service Manager Lead</p> <p>Christine Price - Chief Officer, Healthwatch Herefordshire</p>

To be rescheduled:

Agenda item	Cabinet Member/s	Officers	External Witnesses
<p>Health Care Services Update Q&A</p> <p>To consider:</p> <ul style="list-style-type: none"> • Services that could be cut from Herefordshire and migrated out, and is there a need for them to remain • Pressure points in the migration of services <p>Recent success of the retention of the haematology services in Hereford has highlighted the need to be more sighted on what services are on the edges of being transferred out to Worcester, Birmingham or other areas of the country. What can be done to save the units left in Herefordshire and is there any way to prevent further migration of services.</p>	<p>Councillor Pauline Crockett - Cabinet Member Health and Adult Wellbeing</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Matt Pearce – Director of Public Health</p>	<p>ICS reps</p>
<p>Project Brave – Homelessness</p> <p>To consider strategies to combat homelessness in Herefordshire in the light of the rising cost of living, including an update on the development of Project Brave.</p>	<p>Councillor Ange Tyler - Cabinet Member Housing, Regulatory Services and Community</p>	<p>Hilary Hall - Corporate Director Community Wellbeing</p> <p>Lee Davis – Head of Prevention and Support Services</p>	<p>Housing / homelessness providers</p>

Briefing notes

Topic	Update
<p>Dementia provision in Herefordshire</p> <p>At the committee meeting on 23 September 2022, a briefing note was requested on dementia provisioning, with the potential to expand the scope of the agenda item on Domiciliary and Residential Care in Herefordshire (6 March 2023) to include this topic.</p>	<p>A briefing note has been prepared and will be circulated to committee members shortly.</p>
<p>Minor Injuries Units (MIUs)</p> <p>At the committee meeting on 25 November 2022, a briefing note was requested on the current position with MIUs.</p>	<p>A briefing note is being prepared by the Herefordshire and Worcestershire Integrated Care System.</p>

Potential future scrutiny activity

Topic
Access to acute hospital services
Technology enabled living